AERONAUTICAL INFORMATION MANAGEMENT

<u>QUALITY OBJECTIVES</u>

The Aeronautical Information Management Department is committed to the following quality objectives:

1. Ensure timely processing and distribution of aeronautical information and data that meets specific aeronautical data quality and regulatory requirements with compliance rate of 99.5% and completeness of 100%.

2. Ensure timely processing and distribution of pre/post flight information, flight plans and related messages for the safe, regular, and efficient operation of aircraft.

3. Ensure at least 99.9% transmission rate for aeronautical messages.

4. Increase user satisfaction to 90% or higher and address feedback within three months after survey results are collected.

5. Synchronize information between the AIP, Charts, and NOTAM to eliminate discrepancies and reduce reported inconsistencies to less than five each year.

6. Uphold system uptime at 99.5% monthly by ensuring 24/7 online access to digital AIS databases for authorized users.

7. Maintain a data error rate of less than 0.5% per aeronautical information regulation and control (AIRAC) cycle.

Signed by: .... Date: 29/08/2025

Richard Ruhesi

Director Air Navigation Services